

B'CARE **SAFETY AND ADVANTAGE** **THROUGH REGULAR MAINTENANCE**



YOU CAN ALWAYS RELY UPON:

- German-Swiss quality standards
- High efficiency and reliability
- Worldwide after-sales service

Long downtimes are not only expensive but also waste human resources. With a service agreement of Bystronic glass you are guaranteed the maximum reliability possible of your machines. It ensures calculable costs, high value preservation of the machines, and advice from qualified staff.

The **B'CARE** service solution offers you an extensive range of services. You determine the scope of services

you need yourself. We offer you a tailor-made package for each service agreement, which is adapted according to your specific requirements.

Combining basic modules with specific options you will receive a service agreement that has been optimised for your needs and machines. Therefore, you keep control of your budget while ensuring maximum machine capacity.



Contents of our service agreements

	care'service	CALL	LITE	MAIN	FIX
Extended phone availability		•		•	•
Preventive maintenance			•	•	•
Advice for and processing of spare part orders			•	•	•
Individual maintenance interval					•
Discount on spare parts				•	
Flat-rate per service			•	•	

care'service CALL

- Extended phone availability at night and on Saturdays to provide support outside normal office hours

care'service LITE

- Regular performance of preventive maintenance work, normally once or twice per year
- Professional advice for spare part orders – if requested, we handle your spare part orders
- Flat-rate per service

care'service MAIN

- Extended phone support outside the normal office hours
- Preventive maintenance of your machines twice per year
- Professional advice for spare part orders – if requested, we handle your spare part orders
- You receive a discount on the ordered spare parts
- Flat-rate per service

care'service FIX

- Extended phone support outside the normal office hours
- Preventive maintenance of your machines
- You can choose the intervals and frequency of the maintenance work yourself
- Professional advice for spare part orders – if requested, we handle your spare part orders

Please do not hesitate to contact us if you would like to receive detailed information on our Bystronic glass service agreements. We will gladly send you a no obligation quotation.



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glaston

Bystronic glass is a member of Glaston Group
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